



**Mestari Adjusters Sdn Bhd** (113788-X)

Bangunan Mestari, No 37 Jalan 1/116B, Kuchai Entrepreneurs' Park  
58200 Kuala Lumpur, Malaysia. Tel: 03-79858585 Fax: 03-79858505

## CIRCULAR

### **To : Our Valued Clients**

We would like to inform you that with effect from 15 July 2010, all motor assist claims such as towing service, foreman service, jumpstart service, change battery service, change tyre service & minor roadside repair arranged by our help line are required to be submitted through E-claims.

Through E-claims, we are able to process your claims more efficiently and your submission is now just a button away. Apart from that, you can also track the payment status under this new system.

Please register your workshop under E-claims by filling in the attached form and fax it back to us at 03-79858505 together with the bank in slip for RM50 (deposit) which is refundable. Your registration will be processed within 1 week of receipt of the completed registration form & deposit.

For existing E-claims users, this new service will be activated for your usage. Please update us your bank account number by fax the enclosed form to us, as in future all the claims will be bank in to the account number provided. Please contact us if you have misplaced/forgotten your password or login ID.

Furthermore, we would like to inform you that with effect from 26 September 2010 it is compulsory to submit all motor assist claims through E-claims. Any hardcopy invoice submitted after the above date will not be entertained.

If you have any enquiries about E-claim workshop registration, kindly contact us at 03-79858595 or log on to [www.eclaims.com.my](http://www.eclaims.com.my)

Warmest regards,

**The Management**

18 June 2010